

Disaster Recovery Business Assessment

Date of Survey	
Volunteer Name	
Volunteer Signature	

Company/Business	
Location	
Contact Name	
Contact Email	
Contact Phone	

1. What type of business do you own?

- ☐ Hotel
- ☐ Campground
- ☐ Resort
- ☐ Restaurant
- ☐ Service
- ☐ Transportation
- ☐ Manufacturing
- ☐ Wholesale
- ☐ Fishing
- ☐ Tours
- ☐ Retail
- ☐ Real Estate
- ☐ Other _____

2. Where is your business located? _____

3. How is your business doing right now?

- ☐ Poor (Slow) ☐ Fair (Steady) ☐ Good (Increasing)

4. How well was your business doing before the hurricane, as compared to now?

- ☐ Worse ☐ Better ☐ No Change

5. How well do you think your business will do in the next year?

- ☐ Worse ☐ Better ☐ No Change

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6. How long has your business been open?

- ☐ Less than 1 year ☐ 1 – 3 years ☐ 3 – 5 years ☐ 6 – 10 years ☐ 10 years or more

7. What happened to your business during the hurricane and right after?

- ☐ Stayed open, but structure was damaged
- ☐ Stayed open, but contents or customer area was damaged
- ☐ Closed, with damage to the structure
- ☐ Closed, with damage to contents or customer area
- ☐ Closed, with lack of access for employees, customers, or suppliers
- ☐ No major damage
- ☐ Other _____

8. How long was your business closed after the hurricane?

- ☐ We did not close
- ☐ Less than a week
- ☐ 1-2 weeks
- ☐ 3-4 weeks
- ☐ 1-2 months
- ☐ More than 2 months, if so how long? _____
- ☐ We are still closed
- ☐ Business has permanently closed

9. Was there any damage to the structure, building, or inventory of your business?

- ☐ Yes
- ☐ No

10. Which areas of your business were physically damaged?

- ☐ Structure/foundation
- ☐ Inventory/product
- ☐ Equipment/office/assets
- ☐ None
- ☐ Other _____

11. Have you been able to receive enough materials, supplies, and services since the hurricane?

- ☐ Yes
- ☐ No

12. What damage to the surrounding area has made it difficult for your business to stay open or reopen?

- ☐ Roads and transportation
- ☐ Telephone lines or cell service
- ☐ Access to housing/shelter

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- ☐ Access to fresh water
- ☐ Access to electricity
- ☐ Access to internet and/or cable
- ☐ Other _____

13. Where are you getting funds from to help with business repairs?

- ☐ Business savings (retained earnings)
- ☐ Bank loan(s)
- ☐ Loan(s) from family or friends
- ☐ Disaster Assistance Loan (please specify): _____
- ☐ FEMA Program Property
- ☐ EDA-funded Revolving Loan Fund (RLF)
- ☐ Insurance (business interruption or flood)
- ☐ Line of credit
- ☐ Self-insured
- ☐ Community donations
- ☐ Other financing (please specify): _____

14. What do you need help with right now?

- ☐ Figuring out my options
- ☐ Determining financial needs
- ☐ Operating expenses under \$10,000
- ☐ Operating expenses between \$10,000 and \$25,000
- ☐ Operating expenses over \$25,000
- ☐ Deciding how to rebuild my business
- ☐ Deciding if my business should stay open
- ☐ Deciding if my business should reopen
- ☐ Physical help to repair my business
- ☐ Finding a new location for my business
- ☐ Problems with workforce
- ☐ New marketing plan
- ☐ Reaching/contacting clients
- ☐ Other _____
- ☐ None of the above

15. Will you need help applying for any of the following assistance?

- ☐ Figuring out my options
- ☐ Determining financial needs
- ☐ Operating expenses under \$10,000
- ☐ Operating expenses between \$10,000 and \$25,000
- ☐ Operating expenses over \$25,000
- ☐ Deciding how to rebuild my business
- ☐ Physical help to repair my business
- ☐ I don't qualify due to lack of property damage
- ☐ Finding a new location for my business

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- ☐ Other _____
- ☐ None of the above

16. Do you have business insurance?

- ☐ Yes
- ☐ No

17. Does your business insurance cover loss of income?

- ☐ Yes
- ☐ No
- ☐ Unknown
- ☐ I do not have business insurance

18. Does your business insurance cover losses from flooding, hurricanes or other natural disasters?

- ☐ Yes
- ☐ No
- ☐ Unknown
- ☐ I do not have business insurance

19. How many people work for your business right now? _____

20. How many people worked for your business before the hurricane? _____

21. How many of your employees were affected negatively by the hurricane? _____

(For survey volunteer only: What percentage of workforce was negatively impacted? _____)

22. How many of your employees have moved away or off-island due to the hurricane? _____

23. Do you know if your employees are planning to return?

- ☐ Yes
- ☐ No
- ☐ Some of them

24. If your business is interested in providing services/products to help others with recovery, what are your business' capabilities/ qualifications/ certifications?

- ☐ Financial assistance
- ☐ Free respite services
- ☐ Long-term/short-term housing
- ☐ Healthcare services

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- ☐ Business/flood insurance
- ☐ Volunteer/donation services
- ☐ Business/transactional law firm
- ☐ Communication services
- ☐ Commercial/residential construction
- ☐ Meal services
- ☐ Surveying/engineering services
- ☐ Other_____

25. May we contact you for more information if it is needed?

- ☐ Yes, send me an email
- ☐ Yes, call me by phone
- ☐ No thanks

26. Do you have any other comments?